

**Patrick Hayden** | *President*

Patrick is responsible for developing a cohesive product strategy including functional software capabilities, prioritizing enhancements, and new product initiatives. Patrick has provided expert support and product management since 2003.

**Cullen Barber** | *Director of Customer Support Services*

Cullen is responsible for ongoing customer support services and education/training at Vermont Systems. Cullen has been providing excellent on-site and telephone support for VS customers since 1993.

**Andrew Bose** | *Director of Development*

Andrew is responsible for software development at VS. He has been a primary RecTrac developer as well as the coordinator of all other VS application software development. Andrew has been with VS in customer support & development roles since 1999.

**Lauri Thurber** | *Controller*

Lauri is responsible for managing her team and the financial strategy for VS. This includes accounting, budgeting, and financial planning. Lauri has 25 years of experience and joined us in 2020.

**David Wirtz** | *Director of Sales*

David is responsible for the sale and marketing of VS products, as well as assisting with the research of other products for integration with our application software. David has been providing customer support and sales roles since 1996.

**Bryan Gillilan** | *Director of Product Management*

Bryan is an experienced team leader with over 15 years' experience in the Parks and Recreation Software industry working with municipalities, universities, and military clients to implement, support, and build products that help communities thrive and play. Community recreation is a lifestyle for Bryan who chooses to spend his personal time enjoying camping, golf, basketball, and volunteering as a youth sports coach. In the Spring you can find Bryan in his family sugarhouse crafting small batch Pure Vermont Maple Syrup which he shares with the Vermont Systems family.

**Joe Bourassa** | *Director of Q/A & Documentation*

Joe is responsible for ensuring that all application software functions perform satisfactorily prior to release to VS customers. Joe has been with VS in customer support and quality assurance roles since 1996.

**Robert Coli** | *Director of Implementation*

Rob is a skilled leader with over 20 years of experience in the public and private sectors, the last 10+ in the software industry with Vermont Systems. Rob serves as the liaison for all major branches of the Armed Services. Overseeing a global customer base of Army, Navy, Air Force, Marines, and Coast Guard installations and handles aligning his department's execution of support and services with company goals and strategies, while taking part in organizational forecasting for budgets and planning.

**Mike Skitzis** | *Director of Hosting & IT*

Mike is responsible for Vermont Systems cloud infrastructure and security along with the internal IT systems at the office. He has been a member of the Vermont Systems team since 2006 in roles spanning the Support, Implementation, and Hosted Services Departments, working with both our municipal and military customers.

**Haven Lopez** | *HR Business Partner*

Haven is an HR professional with over 10 years of experience in strategic human resources. Her versatile background stems from working at Costco Wholesale, University of Michigan and Revol Greens. Her areas of expertise include employee relations, talent management and diversity & inclusion. Haven currently partners with ClubReady, Vermont Systems and EXERP within Clubessential Holdings.