

**WorkJam** is a proven, scalable, and compliant enterprise Digital Workplace Platform specifically designed for companies with frontline workers. As experts in driving employee engagement, efficiency, and productivity, we deliver lower operating costs while driving retention at the same time.

WorkJam's modularized platform includes real-time Communication tools, Training, Task Management, Mobile Punch, Schedule Self-Service, Open Shift Management, and ExpressPay.

As a single platform, WorkJam provides a personalized and impactful experience for each employee while adhering to your work rules and workflows. In fact, a recent study from Forrester Research found uniting formally siloed functions through **WorkJam** delivers an average ROI of over 400% across three years.

Loved by leading brands, WorkJam provides breakthrough productivity and cost savings while allowing you to remain within the boundaries of local and national compliance considerations.















# WHY WORKJAM?

YOUR EMPLOYEES CONTROL THE **CUSTOMER EXPERIENCE AND A SINGLE** FRONTLINE SOLUTION THAT DRIVES **EXCELLENCE IS NO LONGER OPTIONAL**  "WorkJam reinforced the importance of our associate's role and our guest's experience, and is continuing to inform all aspects of how we hire, train, communicate with, and arm our teams with technology to improve the human connectivity and develop the careers of our important associates that are front and center of everything we're doing."



# **WORKJAM'S BENEFITS**

## WE ARE DIGITAL WORKPLACE TRANSFORMATION EXPERTS



#### **OPTIMIZED COMMUNICATION** AT ALL LEVELS

Send messages, in any form of media, at the right time, to all or specific segments of your frontline workforce so they are aligned to your strategy.



### **GATHER REAL-TIME FEEDBACK**

Recalibrate quickly with immediate input from your employees to inform your decision-making.



### **REDUCE LABOR COSTS**

Crowdsource employees between locations to optimize labor utilization and improve retention. Micro-training gets everyone up to speed and serves as an employee reference.



#### **INCREASE YOUR BOTTOM LINE**

Ensure frontline staff executes tasks consistently across the enterprise to deliver productivity and consistent customer experiences.



#### **EMPOWER YOUR EMPLOYEES -DELIGHT CUSTOMERS**

Upskill the frontline at scale with training and micro-learning - certify their skillsets to ensure the right people are in the right roles, arm them with the skills to increase basket size.



### STRENGTHEN COMPANY CULTURE

Reward top performers and team achievements to improve retention rates along with conversion rates.

# **ADVANTAGES**

## **FOR YOUR LEADERS:**

## **C-SUITE & FIELD MANAGEMENT**

Reach and engage your frontlines with a direct relationship: reduced recruiting target or broadcast messages, posts, and video announcements.

## **HUMAN RESOURCES**

Onboard and train faster. Benefit from costs increased scores on employee satisfaction surveys.

## **OPERATIONS MANAGEMENT**

Reduce absenteeism while improving shift coverage as managers and associates spend less time in the backoffice and more time on the floor.

# IT & **FINANCE**

Consolidate and sunset multiple IT systems. Eliminate the use of noncompliant shadow IT solutions with a true SaaS platform.

## **LEARNING & GROWTH**

Improve results and completion rates by educating staff with video, discussions, LMS content, and walk-throughs.