

## Customer Site Survey

### Company

What is the name of your company? \_\_\_\_\_

### Plant Location

What is the location of your plant? \_\_\_\_\_

Age of Facility: \_\_\_\_\_ Approximate Square Footage: \_\_\_\_\_

Ceiling Height: \_\_\_\_\_ Number of Employees: \_\_\_\_\_ Number of Shifts: \_\_\_\_\_

### Primary Activity

1. What is the primary activity of the equipment? \_\_\_\_\_

2. Will the equipment be used in a manufacturing environment? Yes  No

If Yes: Heavy  Light

If Heavy: Metal Forming  Melting  Extreme Heat  Extreme Cold  Other: \_\_\_\_\_

If Light: Sub Assembly  Fulfillment  Other: \_\_\_\_\_

Particles in Atmosphere: Dust  Smoke  Other: \_\_\_\_\_

Number of Shifts: \_\_\_\_\_ Product(s) Made: \_\_\_\_\_

3. Will the equipment be used in a food/storage/processing environment? Yes  No

If Yes, Type: Animal Processing  Rendering  Produce  Baked Goods  Beverages

Other: \_\_\_\_\_

Cold Storage: Yes  No  Number of Shifts: \_\_\_\_\_

4. Will the equipment be used in a distribution environment? Yes  No

If Yes, Type: Dry Goods  Grocery  Boxed Products  Manufactured Goods

Other: \_\_\_\_\_ Number of Shifts: \_\_\_\_\_

## Rolling Inventory

1. Location of Usage:      Inside     Outside     Both     Other: \_\_\_\_\_
- If Inside:    Floor     Concrete     Finished and Sealed     Not Finished       Other: \_\_\_\_\_
- If Multi-level:    Ramps: Yes       No       Elevators: Yes     No     Number of Floors: \_\_\_\_\_
- If Outside:    Surface Improved       Unimproved     Explain: \_\_\_\_\_
- If Multi-level:    Ramps: Yes       No       Grades:    Yes     No

### 2. Type of Equipment Used:

- Forklifts:**            LP     Electric     Diesel     Gasoline
- Cushion Tire:    Yes       No     How Many: \_\_\_\_\_
- Pneumatic Tire:    Yes       No     How Many: \_\_\_\_\_
- Aerial Scissor:**    LP     Electric     Diesel     Dual Fuel     Other: \_\_\_\_\_    Annual Hours: \_\_\_\_\_
- Boom:**            LP     Electric     Diesel     Dual Fuel     Other: \_\_\_\_\_    Annual Hours: \_\_\_\_\_
- "Z" Boom:**        LP     Electric     Diesel     Dual Fuel     Other: \_\_\_\_\_    Annual Hours: \_\_\_\_\_
- Trailer Spotter:**            Brand: \_\_\_\_\_    Quantity: \_\_\_\_\_    DOT Cert: Yes     No
- Rail Spotter:**            Brand: \_\_\_\_\_    Quantity: \_\_\_\_\_    Annual Hours: \_\_\_\_\_
- Wheel Loaders:**            Brand: \_\_\_\_\_    Quantity: \_\_\_\_\_    Annual Hours: \_\_\_\_\_
- Floor Cleaning Equipment:**            Brand: \_\_\_\_\_    Quantity: \_\_\_\_\_
- For Use: Indoor     Outdoor     LP     Electric     Diesel
- Annual Hours: \_\_\_\_\_

3. Other Types of Rolling Inventory: \_\_\_\_\_
- Overhead Cranes:**    Yes       No

## Operators

- Is there an active training program?    Yes     No
- Is there an active maintenance plan?    Yes     No

What problems or issues do you have in the facility? \_\_\_\_\_

What type of changes would you make? \_\_\_\_\_