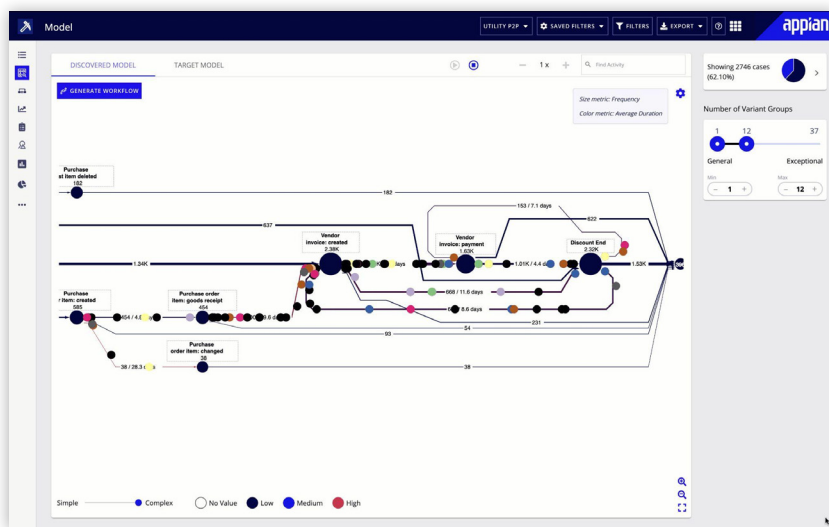




## Appian Process Mining

Without a clear picture of how your processes run, you can't spot issues, fix bottlenecks, or make improvements. For meaningful process change, you need complete visibility into your business processes so you can understand how they really work.

Appian Process Mining gathers, interprets, and monitors your process data to provide a visual representation of how your processes run. With end-to-end visibility, you can identify opportunities to maximize your digital solutions and continuously improve.



### Enable end-to-end process optimization.



**Discovery:** Visualize how processes actually run, identify inefficiencies, and enable continuous optimization with **process discovery**.



**Conformance:** Automatically detect process deviations like duplicated work, errors, and non-compliant activities with **conformance checking**.



**Root cause analysis:** Identify patterns that explain inefficiencies and unwanted process behavior with **root cause analysis**.



**Monitor and act:** Monitor key metrics, measure business performance, and assess ROI with **continuous monitoring** dashboards.

### Why process mining?

Lack of visibility into business processes is a major cause of inefficiency that can cost between 20% to 30% of your revenue every year. And it leads to rigid, stale processes that can't keep up with new laws and regulations, customer buying preferences, and evolving organizational needs.

At Appian, process optimization is at the center of what we do. Our platform provides end-to-end process transparency that enables continuous improvement, so you can make more informed decisions, quickly adapt to change, and take action faster.

## The shortest path from insights to action.



### Finance and procurement

- Procure-to-pay (P2P)
- Order-to-cash (O2C)
- Accounts payable/receivable (AR/AP)
- Internal audits



### Banking, financial services, and insurance

- Customer onboarding
- Risk monitoring
- Audit processes
- Mortgage loan processing
- Fraud detection



### Public sector

- Quality management
- Procurement
- Tax administration
- Grievance handling



### IT service management

- Incident management
- System migration
- Change request
- System maintenance



### Healthcare and pharma

- Patient onboarding
- Revenue cycle management
- Clinical trials
- Electronic medical records (EMR)
- Physician referrals



### Manufacturing

- Production planning
- Inventory management
- Plant maintenance
- Warehouse management
- Quality control

## Ready to get started?

Appian Process Mining is the key to unlocking the full potential of your business processes and staying ahead of the competition.

Contact us to learn more about how the Appian Platform can help you design, automate, and optimize your business processes.

Contact us at [appian.com](https://www.appian.com)

## How does Appian Process Mining work?

If you've got data, we've got answers. Process mining provides a view of activities across your Appian applications and third-party systems—like ERPs and CRMs—and uses event log data to identify bottlenecks so you can take action and optimize.

This data-driven approach provides insight into what people, systems, and organizations are actually doing, as opposed to what you think they're doing.

# appian

Appian is a software company that automates business processes. The Appian Platform includes everything you need to design, automate, and optimize even the most complex processes, from start to finish. The world's most innovative organizations trust Appian to improve their workflows, unify data, and optimize operations—resulting in better growth and superior customer experiences. For more information, visit [www.appian.com](https://www.appian.com). [Nasdaq: APPN].