Appian Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: Appian 22.4

Platform: Web

Report Date: November 2022

Contact Information: accessibility@appian.com

Product Description: Appian Low-Code Automation Platform

Notes: This report covers accessibility conformance for the Appian product available to end users of published applications via Tempo, sites, portals, and embedded interfaces when using a recommended browser and screen reader. This report does not discuss the design environment which is only used by designers of application processes and forms.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by Appian using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, web browsers, and screen readers were used for evaluation: Windows 10, Chrome/JAWS, Edge/JAWS, Firefox/NVDA.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1, at https://www.w3.org/TR/WCAG21	Level A – **Yes** | No Level AA – **Yes** | No Level AAA – Yes | **No**
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018, at https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines	**Yes** | No
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf	**Yes** | No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:
- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Appian product uses standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. This includes the use of "alt" attributes for images and the use of "aria-label" or "aria-describedby" attributes for other visual elements. The Appian user interface framework ("SAIL") allows application designers to define a text-only representation of any UI if it is determined to be necessary for accessibility. Some purely decorative elements that have no functional or informational purpose may not provide a text alternative.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product does not include audio or video content by default. However, application designers may choose to include video content in user interfaces that they design with Appian. In such cases, designers may include alternative representations (such as text transcripts) that present equivalent information to the videos.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Appian product does not use synchronized media.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Appian product does not use synchronized media.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.

1.3.2 Meaningful Sequence (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.2 (Web)
    ● 10.1.3.2 (Non-web document)
    ● 11.1.3.2.1 (Open Functionality Software)
    ● 11.1.3.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The Appian product generates semantically-correct markup to allow assistive technologies to interpret the meaning of content and controls.

1.3.3 Sensory Characteristics (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.3 (Web)
    ● 10.1.3.3 (Non-web document)
    ● 11.1.3.3 (Open Functionality Software)
    ● 11.1.3.3 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	The Appian product does not depend solely on sensory characteristics such as shape, size, visual location, orientation, or sound to understand content.
		
		For example, while labels and instructions display in close proximity to corresponding input elements, the Appian product also uses WAI-ARIA techniques to ensure that those relationships are available to assistive technologies.
		
		Application designers may choose how to use sensory elements in user interfaces that they design with Appian. Appian provides capabilities for defining text alternatives of designer-specified content and specifying the overall layout.

1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information. Application designers may choose how to use color in user interfaces that they design with Appian. Appian provides capabilities for defining text alternatives of designer-specified content.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product does not include audio or video content by default. However, application designers may choose to include video content in user interfaces that they design with Appian. Appian provides capabilities for pausing and adjusting the volume of designer-specified video content.

2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Appian product is a web-based application that supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The Appian product is a web-based application that supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content.

2.1.1 Keyboard (Level A)   Supports   The Appian product is a web-based application that

2.1.4 Character Key Shortcuts (Level A, 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Appian product does not provide global single character key shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product has a session timeout alert to notify users when a session is about to end.

2.2.2 Pause, Stop, Hide (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.2 (Web)
    ● 10.2.2.2 (Non-web document)
    ● 11.2.2.2 (Open Functionality Software)
    ● 11.2.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	The Appian product does not include moving, blinking, scrolling, or auto-updating information.

2.3.1 Three Flashes or Below Threshold (Level A)
 	
Also applies to:
EN 301 549 Criteria
    ● 9.2.3.1 (Web)
    ● 10.2.3.1 (Non-web document)
    ● 11.2.3.1 (Open Functionality Software)
    ● 11.2.3.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	The Appian product does not use flashing interface elements.

2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A hidden link (available to assistive technologies) allows users to jump to the main content of each page.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Web pages within the Appian product have descriptive titles that indicate the topic or purpose of each page. Appian portals use one interface where the page title is provided.

2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses a logical tab order through interactive elements such as links and form controls. Appian also uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses descriptive text or WAI-ARIA techniques, such as adding an "aria-label" attribute to table paging control icons, to identify the purpose of links. Application designers may choose to include links in user interfaces that they design with Appian. Appian provides capabilities for defining the text of designer-specified link content.

[2.5.1 Pointer Gestures](#) (Level A, 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The Appian product does not rely on multipoint or path-based gestures for operation.
[2.5.2 Pointer Cancellation](#) (Level A, 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Appian product allows for pointer cancellation to prevent accidental or erroneous pointer input.
[2.5.3 Label in Name](#) (Level A, 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Appian provides capabilities for specifying labels for user interface components configured by application designers with Appian. When a component has a visible text label, the label matches the programmatic name.

2.5.4 Motion Actuation (Level A, 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The Appian product does not include functionality offered through motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses the language attribute on the HTML element to specify the default language of a page.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	When a component in an Appian user interface receives focus, it does not initiate a change of context.

• 602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Changing the setting of a component in an Appian user interface does not initiate a change of context.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Appian provides capabilities for specifying error text for user interface components configured by application designers with Appian. Additionally, the Appian product uses "aria-invalid" to flag inputs with errors and relay this information to assistive technologies.

| 3.3.2 Labels or Instructions (Level A)

Also applies to:
EN 301 549 Criteria
- 9.3.3.2 (Web)
- 10.3.3.2 (Non-web document)
- 11.3.3.2 (Open Functionality Software)
- 11.3.3.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
Revised Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) | Supports | Appian provides capabilities for specifying labels and instructions for user input components configured by application designers with Appian.

The Appian product uses standard HTML and WAI-ARIA attributes to associate labels and instructions to user interface elements. This includes the use of "aria-labelledby" and "aria-describedby" to describe relationships to assistive technologies. |
|---|---|---|
| 4.1.1 Parsing (Level A)

Also applies to:
EN 301 549 Criteria
- 9.4.1.1 (Web)
- 10.4.1.1 (Non-web document)
- 11.4.1.1.1 (Open Functionality Software)
- 11.4.1.1.2 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
Revised Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) | Supports | The Appian product uses semantically-correct markup for all interface elements. The markup is programmatically generated to prevent parsing errors. |

| 4.1.2 Name, Role, Value (Level A)

Also applies to:
EN 301 549 Criteria
• 9.4.1.2 (Web)
• 10.4.1.2 (Non-web document)
• 11.4.1.2.1 (Open Functionality Software)
• 11.4.1.2.2 (Closed Software) – Not required
• 11.8.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs) | Supports | The Appian product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. |

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Appian product does not use synchronized media.

1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The Appian product does not use synchronized media.
1.3.4 Orientation (Level AA, 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Appian user interfaces are not restricted to a single display orientation.
1.3.5 Identify Input Purpose (Level AA, 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Appian provides capabilities for specifying labels and instructions for user input components configured by application designers with Appian. Appropriate visible labels and instruction can help users understand the purpose of form input fields. Additionally, Appian provides a mechanism to indicate the purpose of each input field in a programmatically identifiably way.

| 1.4.3 Contrast (Minimum) (Level AA)

Also applies to:
EN 301 549 Criteria
    • 9.1.4.3 (Web)
    • 10.1.4.3 (Non-web document)
    • 11.1.4.3 (Open Functionality Software)
    • 11.1.4.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) | Supports | The visual presentation of text in the Appian product provides sufficient contrast.

Administrators may configure custom color schemes for the Appian product. Any web-supported color scheme may be selected, allowing for satisfactory contrast requirements. |
| 1.4.4 Resize Text (Level AA)

Also applies to:
EN 301 549 Criteria
    • 9.1.4.4 (Web)
    • 10.1.4.4 (Non-web document)
    • 11.1.4.4.1 (Open Functionality Software)
    • 11.1.4.4.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) | Supports | Appian product user interfaces support standard zoom capabilities built into modern web browsers and operating systems. |

1.4.5 Images of Text (Level AA)
 	
Also applies to:
EN 301 549 Criteria
    • 9.1.4.5 (Web)
    • 10.1.4.5 (Non-web document)
    • 11.1.4.5.1 (Open Functionality Software)
    • 11.1.4.5.2 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	The Appian product does not use images of text by default. Application designers may choose to include images of text in user interfaces that they design with Appian.

1.4.10 Reflow (Level AA, 2.1 only)
 	
Also applies to:
EN 301 549 Criteria
    • 9.1.4.10 (Web)
    • 10.1.4.10 (Non-web document)
    • 11.1.4.10 (Open Functionality Software)
    • 11.1.4.10 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Appian user interfaces reflow to fit the width of the window.

1.4.11 Non-text Contrast (Level AA, 2.1 only)
 	
Also applies to:
EN 301 549 Criteria
    • 9.1.4.11 (Web)
    • 10.1.4.11 (Non-web document)
    • 11.1.4.11 (Open Functionality Software)
    • 11.1.4.11 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	The Appian platform provides a mechanism to allow users to modify their display to ensure non-text content provides sufficient contrast.

1.4.12 Text Spacing (Level AA, 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Appian platform allows users to override text spacing via user stylesheets, bookmarklets, extensions, or applications to help improve reading experience.
1.4.13 Content on Hover or Focus (Level AA, 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	When a component in an Appian user interface triggers additional content to become visible, that content is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	The Appian product provides capabilities for incorporating navigation links and search functions in user interfaces built with Appian. Application designers may choose to implement these techniques as they see fit.

• 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses semantically-correct markup for all interface elements, including headings and labels. Heading and label text in Appian user interfaces are specified by application designers. Appian provides capabilities for defining descriptive headings and labels.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The Appian product uses visual changes to elements to indicate the current position of focus.

| 3.1.2 Language of Parts (Level AA)

Also applies to:
EN 301 549 Criteria
   • 9.3.1.2 (Web)
   • 10.3.1.2 (Non-web document)
   • 11.3.1.2 (Open Functionality Software) – Does not apply
   • 11.3.1.2 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) | Does Not Support | In the Appian product, the language of a page can be programmatically determined. However, there is no mechanism to specify different languages for subsets of a page. Even though the language of different parts of a page cannot be programmatically determined, all content specified by application designers, regardless of language, renders in Appian user interfaces. |
| 3.2.3 Consistent Navigation (Level AA)

Also applies to:
EN 301 549 Criteria
   • 9.3.2.3 (Web)
   • 10.3.2.3 (Non-web document) – Does not apply
   • 11.3.2.3 (Open Functionality Software) – Does not apply
   • 11.3.2.3 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The Appian product uses the same navigation mechanisms across pages. |

3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The Appian user interface framework ("SAIL") provides a standard component library for application designers, ensuring consistent functionality and presentation across pages.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The Appian product provides suggestions for correcting errors such as identifying required fields using the "aria-required" attribute. Application designers may also choose to include supplemental text notifying users of form errors such as required fields that were not completed.

| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)

Also applies to:
EN 301 549 Criteria
- 9.3.3.4 (Web)
- 10.3.3.4 (Non-web document)
- 11.3.3.4 (Open Functionality Software)
- 11.3.3.4 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
Revised Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)	Supports	The Appian product provides capabilities for application designers to design their user interfaces for error prevention. Designers may choose to incorporate methods such as checking for input errors, ensuring that submissions are reversible, and allowing users to review and confirm information prior to submission.
4.1.3 Status Messages (Level AA, 2.1 only)

Also applies to:
EN 301 549 Criteria
- 9.4.1.3 (Web)
- 10.4.1.3 (Non-web document)
- 11.4.1.3 (Open Functionality Software)
- 11.4.1.3 (Closed Software) – Does not apply
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
Revised Section 508 – Does not apply | Supports | The Appian product uses semantically-correct markup to allow assistive technologies to interpret platform status messages without receiving focus. |

Table 3: Success Criteria, Level AAA

Notes: The Appian product has not been evaluated for WCAG 2.1 Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	The Appian product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies.

302.2 With Limited Vision	Supports	The Appian product supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	Supports	Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
302.4 Without Hearing	Not Applicable	The Appian product does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not Applicable	The Appian product does not include audio-only features that require hearing to be used.
302.6 Without Speech	Not Applicable	The Appian product does not require speech input.
302.7 With Limited Manipulation	Supports	The Appian product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: The Appian product is a web software application and is not subject to the requirements of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Appian is not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	Supports	Appian is compatible with operating system and browser accessibility features configured by the user.

502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The Appian product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to assistive technologies. This includes the use of "role", "aria-invalid", and "aria-required" attributes.
502.3.2 Modification of Object Information	Supports	The Appian product uses standard HTML or ARIA object roles for maximum compatibility with assistive technologies.
502.3.3 Row, Column, and Headers	Supports	The Appian product uses standard HTML attributes to define table structure and relationships, including column and row headers, to assistive technologies.
502.3.4 Values	Supports	The Appian product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.5 Modification of Values	Supports	The Appian product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.6 Label Relationships	Supports	The Appian product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to assistive technologies. This includes the use of "<label>" and "aria-labelledby" attributes.
502.3.7 Hierarchical Relationships	Supports	The Appian product uses standard HTML markup to express hierarchical relationships.
502.3.8 Text	Supports	The Appian product renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.9 Modification of Text	Supports	The Appian product renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.10 List of Actions	Supports	The Appian product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.11 Actions on Objects	Supports	The Appian product uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.

502.3.12 Focus Cursor	Supports	The Appian product uses visual changes to elements to indicate the current position of focus.
502.3.13 Modification of Focus Cursor	Supports	The Appian product uses standard HTML elements with standard cursor controls for user input.
502.3.14 Event Notification	Supports	The Appian product provides semantic information to assistive technologies about user interface objects when events occur that cause changes to the component's state, value, name, or description. These events include selection changes, focus changes, components that are added or removed, and expanded/collapsed states.
502.4 Platform Accessibility Features	Not Applicable	Appian is not considered platform software as defined by Section 508.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The Appian product respects user preferences from platform or OS settings. For example, if a user enables high contrast mode, Appian user interfaces will display with high contrast.
503.3 Alternative User Interfaces	Not Applicable	Appian does not provide any alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Appian does not provide capabilities for captioning or defining audio descriptions of designer-specified video content.
503.4.2 Audio Description Controls	Not Applicable	Appian does not provide capabilities for captioning or defining audio descriptions of designer-specified video content.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	

504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes: This report covers accessibility conformance for the Appian product and does not discuss Documentation or Support Services.

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Chapter 4: [4.2 Functional Performance Statements](#) (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	The Appian product uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies
4.2.2 Usage with limited vision	Supports	The Appian product supports standard browser magnification and contrast adjustments
4.2.3 Usage without perception of colour	Supports	Colour is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
4.2.4 Usage without hearing	Not Applicable	The Appian product does not include audio-only features that require hearing to be used
4.2.5 Usage with limited hearing	Not Applicable	The Appian product does not include audio-only features that require hearing to be used
4.2.6 Usage with no or limited vocal capability	Not Applicable	The Appian product does not require speech input
4.2.7 Usage with limited manipulation or strength	Supports	The Appian product supports standard input mechanisms such as user-provided keyboards and pointing devices
4.2.8 Usage with limited reach	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Supports	The Appian product does not include visual features with flashing that could trigger seizures

4.2.10 Usage with limited cognition, language or learning	Supports	Appian uses a logical focus order, and provides capabilities for specifying error text for user interface components configured by application designers
4.2.11 Privacy	Supports	The Appian product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: Generic Requirements

Notes: The Appian product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 5: ICT with Two-Way Voice Communication

Notes: The Appian product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 6: ICT with Video Capabilities

Notes: The Appian product does not include video content. However, application designers may choose to include video content in user interfaces that they design with Appian. Appian does not provide capabilities for captioning or defining audio descriptions of designer-specified video content.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Does Not Support	
7.1.2 Captioning synchronization	Does Not Support	
7.1.3 Preservation of captioning	Does Not Support	
7.1.4 Captions characteristics	Does Not Support	
7.1.5 Spoken subtitles	Does Not Support	
7.2.1 Audio description playback	Does Not Support	
7.2.2 Audio description synchronization	Does Not Support	
7.2.3 Preservation of audio description	Does Not Support	

7.3 User controls for captions and audio description	Does Not Support	

Chapter 8: Hardware

Notes: The Appian product is a web software application and is not subject to the requirements of this section.

Chapter 9: Web *(see WCAG 2.1 Section)*

Chapter 10: Non-web Documents

Notes: The Appian product does not include non-web documents and is therefore not subject to the requirements of this section.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Supports	Appian uses standard platform accessibility services.
11.5.2.4 Assistive technology	Not Applicable	The Appian product is not itself an assistive technology.

11.5.2.5 Object information	Supports	The Appian product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to assistive technologies. This includes the use of "role", "aria-invalid", and "aria-required" attributes.
11.5.2.6 Row, column, and headers	Supports	The Appian product uses standard HTML attributes to define table structure and relationships, including column and row headers, to assistive technologies.
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	The Appian product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to assistive technologies. This includes the use of "<label>" and "aria-labelledby" attributes.
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Appian is not considered platform software as defined by EN 301 549.

11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Supports	The Appian product respects user preferences from platform or OS settings. For example, if a user enables high contrast mode, Appian user interfaces will display with high contrast.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations		
11.8.4 Repair assistance		
11.8.5 Templates		

Chapter 12: Documentation and Support Services

Notes: This report covers accessibility conformance for the Appian product and does not discuss Documentation or Support Services.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: The Appian product does not provide relay or emergency services and is therefore not subject to the requirements of this section.