appian

Appian for Fraud, Waste, and Abuse Case Management

Gain control over fraud case management and investigations.

- Improve visibility to investigations in progress.
- Streamline internal collaboration on fraud case investigations.
- Accelerate monetary recovery.
- Integrate your own analytics tools into the case investigation workflow.

Fraud, waste, and abuse (FWA) within the healthcare industry is a mounting problem that impacts health plans' bottom lines. While healthcare plans have security tools and claims analytics that can detect fraudulent activities, many lack an integrated application that supports case investigations to prove fraudulent intent.

Faster FWA investigations with Appian.

Appian equips healthcare payers with a robust solution for fraud case management and investigation. The Appian low-code platform provides a unified view of FWA cases in progress, allowing coordination between internal departments and law enforcement. This allows organizations to accelerate financial recovery efforts with a streamlined process that provides detailed reporting on every aspect a case. With Appian, manual processes in FWA case investigation are replaced with modern automation.

Give FWA investigations the powerful tools they require.

Why spend investigators' valuable time on manual chores when Appian can help? Appian is the leader in lowcode automation. The Appian platform integrates Appian RPA, which uses robotic workers to automate FWA processes from intake to closure.

With the Appian case management solution, your health plan's Special Investigation Unit (SIU) can do the following:

- Streamline its investigations.
- Increase case visibility.
- Accelerate monetary recovery.

Focus.

Gain key capabilities with an automated approach to fraud investigation case management.

- Streamline investigations.
- Accelerate monetary recovery from FWA cases.
- Improve coordination between internal SIUs and law enforcement.

Take control.

Appian gives organizations the ability to quickly build, deploy, and scale enterprise governance, risk, and compliance applications for the following:

- Inbound document management.
- Invoice approvals tracking.
- Real estate and lease management.
- Contractual A/R and A/P management.

Prepare for the future.

The future of healthcare depends upon insurers' ability to quickly adapt and provide high-quality convenient services for providers, payers, and—most importantly—members.

Transformational healthcare solutions require speed and power. The Appian Low-Code Platform provides both.

With Appian, organizations can build web and mobile apps faster, run them on a HIPAA-compliant cloud, and manage complex processes end to end, with bots and without limitations.

Healthcare organizations trust Appian.

For more information, visit www.appian.com.