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Appian for Healthcare Providers: Home Health Automation

Home healthcare has been proven to greatly improve patient experiences and can often do the same for patient outcomes. It can contribute to quicker recovery times post-procedures or an increased quality of life for those with chronic conditions. But many home health systems are using disparate, antiquated technology that can't keep up with patients' daily needs. Faced with an aging population, providers need solutions that empower them to provide quality care while ensuring safety and efficiency.

Ensure gold standard clinical quality adherence.

Appian gives home healthcare clinicians and managers the power to integrate EMRs, scheduling systems, and provider emergency alert systems onto a single platform. With offline mobile capabilities, interruptions can be eliminated when using any device—especially in areas where a cellular data signal is weak.

Another added plus is the ability to co-browse between more than one user at the same time to complete medical or insurance forms with increased accuracy and efficiency.

Meanwhile, Appian's Intelligent Contact Center simplifies delivery of best-in-class customer experiences while increasing agency efficiency and driving business impact. This includes instant voice and video communication between providers and patients as well.

Streamline and automate processes with Appian for home healthcare.

- **Omni-channel engagement integrates** communication channels for more convenient patient interaction.

- **Dynamic case management** simplifies complex interactions to help agents reach resolution faster.

- **Let providers and patients connect** through video and voice calls to cut transportation costs and increase efficiency.

- **Intelligent automation** supports agents in delivering individualized patient experiences.

- **Low-code** helps home health systems build compliant, secure, scalable applications while accelerating time to value.

Automate processes for improved clinical service delivery.

Improve clinician and patient satisfaction.

Integrate siloed clinical and financial systems onto a unified platform.

Build scalable applications.

Focus.

A robust case management platform like Appian gives healthcare organizations the power of visibility across their home health system.

- Improve patient satisfaction when working with call agents.

- Improve data security with private voice and video communication.

- Integrate various systems, including provider emergency alerts, clinician scheduling systems, and EMR's into a single interface.

- Utilize Appian's mobile offline capabilities for patient services anytime, anywhere.

Take control.

Using Appian, you can quickly build, deploy, and scale clinical operations initiatives with enterprise solutions for:

- Clinical trials management.

- Biomedical device asset management and resolution monitoring.

- Patient journey management.

- Care coordination.

- Surgical suite management.

Prepare for the future.

The future of healthcare depends upon the ability to quickly adapt and provide quality and convenience for providers, payers, and most importantly, patients.

It takes speed and power to deliver transformational healthcare solutions. The Appian Low-Code Platform provides both.

With Appian, organizations can build web and mobile apps faster, run them on a HIPAA-compliant cloud, and manage complex processes, end to end, without limitations.

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Appian is the unified platform for change. We accelerate customers' businesses by discovering, designing, and automating their most important processes. The Appian Low-Code Platform combines the key capabilities needed to get work done faster, Process Mining + Workflow + Automation, in a unified low-code platform. Appian is open, enterprisegrade, and trusted by industry leaders. For more information, visit appian.com.