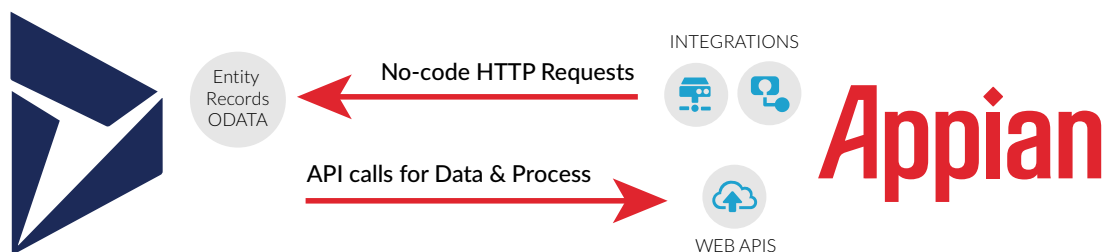


Integrating Appian with Dynamics

Many customers who use Appian for its strong intelligent automation capabilities also rely on Microsoft Dynamics to create a complete customer management solution. Appian's integration capabilities maximize your Dynamics investments as advanced case management, delivery speed, and architectural reuse become more imperative.



When to Use

Consider integrating Appian with Dynamics when you need:

- **Automation.** Expand Dynamics solutions by leveraging capabilities like leading process, Artificial Intelligence (AI), and Robotic Process Automation (RPA).
- **Case Management.** Tightly integrate document management features into our best-in-class case management solutions.
- **Consolidation.** Utilize [Appian Records](#) for a single-pane-of-glass view of data & documents.

Under the Hood

Appian Integration with Dynamics features:

- Two Connected System templates: authorization code and client credentials grant
- Authentication provided by Azure Active Directory
- Easy Create, Read, Update, and Delete (CRUD) control over entity records
- Full Support for ODATA Filtering
- Guided integration design experience (no need to reference Dynamics docs)
- Built-in HTTP request/response details for easier troubleshooting
- Templates that call Appian process and data and empower you to build your own APIs in minutes

Keys to Effortless Dynamics Integration

Connect to Dynamics, or any system in your enterprise, in minutes. Appian's no-code Connected System for Dynamics guides you through important connection details and lets you test a successful, secure connection before building any HTTP requests. Once connected, you can create integrations without touching a line of code. Choose operations from an easy-to-use guided integration designer or leverage powerful ODATA filtering requests. With built-in testing tools, connecting to SharePoint has never been easier.

In minutes, create a custom Web API that can connect to any process, any Appian data, and more. You'll have full end-to-end integration with your enterprise systems with a modern, secure, easy-to-use set of tools.

Appian provides a software development platform that combines intelligent automation and low-code development to rapidly deliver powerful business applications. Many of the world's largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk and compliance.