



Appian for Insurance: Third-Party Insurance Management.

Third-party insurance (TPI) management is challenging for a number of reasons, and insurers need a solution that can address them all.

Dispersed operations and disconnected technology across locations often leads to inconsistent TPI management practices. Additionally, insurers need to consider that they are ultimately responsible for the actions of third parties that act on their behalf, so managing adjusters is especially critical.

But with so many processes and people to manage, what is the best way for insurers to reduce risk while increasing transparency and efficiency in their TPI relationships?

Meet the challenge.

The Appian Low-Code Platform enables TPIs to optimize their management processes—starting with onboarding—by capturing critical corporate information, including licensing and jurisdictions serviced.

Effectively managing individual adjuster data clarifies capability and concentration, helping insurers understand why specific adjusters are selected and their capability to handle the volume and complexity of assigned losses.

Using the Appian Low-Code Platform, insurers will improve oversight and governance of TPI management and see the following benefits:

- **Streamline operations** and ensure consistent service levels enterprise-wide. Create customizable workflows to improve monitoring and reporting.
- **Eliminate bottlenecks and inefficiencies** through self-optimizing processes.
- **Offer a native-mobile experience** to enable collaboration from all stakeholders.
- **Improve reporting capabilities with real-time analytics**, with the capability to pull data from multiple sources into a single view.

Leaders in insurance trust Appian.



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