

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 1 of 2 for Day 1 - 2/7/2023, Tuesday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) Please note your time zone.	Session	Quality Assurance	User Presentations	Elevate Your Training	Scheduling / EVV	Person-Centeredness	Employment	Billing		
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!								
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message Join us for a brief opening session - Welcome. Therap Conference Center Updates. Room: 201 / Birch								
Remember we have more sessions for Tuesday on page 2										
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	1	Quality Assurance Pt 1: Creating an Organizational Plan. RM 202 / Cactus	Priority List: Maximization of Usage RM 204 / Emerald	Exploring Therap's Training Suite and Support Resources RM 206 / Goldenrod	EVV Explanation & Implementation: General overview for all States. RM 208 / Lily	Introduction to Person-Centered: Understanding the Person-Centered Principles and the Discovery Process RM 210 / Oak	Overview of Employment History - High level overview: Including building and maintaining your job bank and documenting the individuals' pathway to employment RM 212 / Quartz	Billing 101: Introduction to the Billing Module RM 214 / Sunflower	More day 1 sessions on page 2. These are only the half of our sessions for day 1, make sure you check out the next page for more Tuesday sessions on Case Management, Module Training, Workshops and more!	
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	2	Quality Assurance Pt 2: Executing the Plan RM 202 / Cactus	Making the most of Data Driven Outcomes: What to Track, Setting up Measurable Scoring Methods, and Mapping Data to DDO RM 203 / Daisy	Crafting the Right Training Plan for your Agency RM 205 / Fir	Billing from the Scheduling / EVV Module RM 207 / Hemlock	Introduction to Charting the LifeCourse RM 209 / Maple	Person-Centered Planning for Employment Success - Taking a look from the employment lens: Encompassing individual's success in the past, plan for the future, skill building, and safety considerations. RM 211 / Pine	Billing: Selecting the right method of data collection for your billing requirements RM 213 / Rock		
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	3	General Event Reporting and Quality Assurance. RM 314 / Quail	A Day In The Life Of A Provider Administrator RM 204 / Emerald	Training Employees Who Struggle with Technology RM 206 / Goldenrod	Scheduling & EVV for HHA in Minnesota RM 208 / Lily	CtLC: Discovering the Good Life: Using the Life Trajectory for Planning RM 210 / Oak	40 minutes in the Life of an Employment Specialist Record all of the moving parts starting from the initial Referral and Program Enrollment, Funding Sources and Service Authorizations, Schedule Employment Specialists, Track Individual Training, Milestones, and Jobs. RM 212 / Quartz	Billing Advanced Features: Bulk Claim Update, Medicaid Eligibility RM 214 / Sunflower		
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	4	Keynote Session: Justin Brockie Session Title: Opening Welcome and Plenary Room: 201 / Birch								
Remember we have more sessions for Tuesday on page 2										
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	5	Where it all begins: Quality Assurance in the IDF RM 202 / Cactus	Make Excel Your Friend RM 203 / Daisy	So, you think you know Therap? Test your Therap knowledge to win prizes! RM 205 / Fir	Scheduling & EVV for Carebridge in Wyoming and Iowa RM 207 / Hemlock	CtLC: Stomp the Star: Using the Integrated Support Star for Problem Solving and Planning RM 209 / Maple	Reporting from Employment History Excel or Business Intelligence? Exploring the uses and advantages of both RM 211 / Pine	Business Intelligence for Billing RM 213 / Rock		
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	6	Quality Assurance in Billing: Checks and Balances in Therap RM 314 / Quail	Personal Finance - Setup, Usage and Reporting RM 204 / Emerald	Deep Dive into Therap Module Simulators: Hands On Training Tools RM 206 / Goldenrod	Scheduling/EVV Staff training and onboarding RM 208 / Lily	CtLC: Planning for Ages and Stages: Using the Life Domain Vision Tools to Plan Across the Life Span RM 210 / Oak	Joint Presentation with APSE RM 212 / Quartz	Claim Reconciliation: 835 files, Manual Payers, and Bulk Claim Update RM 214 / Sunflower		
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	7	Let's Talk Privacy: A HIPAA Discussion on Caseloads, External Access, Sensitive Data, Abuse / Neglect / Exploitation, Security. RM 202 / Cactus	Excellence in the Ordinary: How Therap as a tool can help support those that need it extraordinarily RM 203 / Daisy	ISP Program Training Tools: Implementation from Start to Finish RM 205 / Fir	Managing Aggregator Validations and Responses RM 207 / Hemlock	Person-Centered: The Core Values of a Person-Centered Approach to Providing Services RM 209 / Maple	Transitioning & Best Practices in Employment Services RM 211 / Pine	Billing: Utilization and Claims Management RM 213 / Rock		

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 2 of 2 for Day 1 - 2/7/2023, Tuesday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) Please note your time zone.	Session	Therap for New & Prospective Users	Multi State Providers	States / Counties / Oversight	Case Management	Miscellaneous	Nursing / Health	Modules		
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!								
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message Join us for a brief opening session - Welcome. Therap Conference Center Updates. Room: 201 / Birch								
Remember we have more sessions for Tuesday on page 1										
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	1	Therap for New & Prospective Users. RM 216 / Tulip	Person-Centered Planning: Where to Document - Goals and Plans A look at modules for documentation of goals, ADLs, notes, and plans of care, including ISP Programs, Case Notes, Individual Plans and more. RM 302 / Bluebird	Individual Plan Templates How to build a plan template to bring consistency to provider plans RM 304 / Dove	Case Note Templates - Part 1 How to build a case note template to bring consistency to case notes RM 306 / Falcon	Reviewing Privileges within a sample User Access Matrix RM 308 / Hummingbird	Setting up for Success in Health Tracking: The importance of DOB, Allergies, Diagnosis, Shared Contacts, and the Individual Health Profile RM 310 / Marble	The New ISP Data Dashboard: Auditing ISP Data at a Glance RM 312 / Owl	More day 1 sessions on page 1. These are only the half of our sessions for day 1, make sure you check out the previous page for more Tuesday sessions on User Presentation, Employment, Scheduling/ EVV, Billing and more!	
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	2	Managing Process Changes and Getting Buy In From Your Agency RM 215 / Topaz	Person-Centered Planning: Where to Document - Incidents and Communication A look at modules for documentation of incidents and communications, including GERs, T-Logs and more. RM 301 / Amber	Priority Lists How to use the Priority List Module to track new service recipients RM 303 / Cardinal	Case Note Templates - Part 2 The use of Questionnaires and formatting to gather data through case notes RM 306 / Falcon	Activity Tracking and Report Library Reports for Auditing Usage RM 307 / Granite	Introduction to Health Tracking Basic: Reviewing modules in the Health suite: Immunizations, Appointments, Vitals, Intake and Elimination RM 309 / Limestone	General Event Reports (GER): How to enter and track incidents. Using the GER Management Summary / Event Summary reports for Safety Committee review. RM 311 / Meadowlark		
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	3	Therap for Early Intervention RM 216 / Tulip	Person-Centered Planning: Troubleshooting Common Pitfalls Join us to discuss how to navigate common pitfalls in implementation of popular documentation modules. RM 302 / Bluebird	EVV for North Dakota RM 304 / Dove	Charting the LifeCourse A high level overview of this person-centered planning tool RM 305 / Eagle	Therap's Certified Trainer Program Exclusive workshops and networking with our online community RM 308 / Hummingbird	Managing a complete EHR in Therap - How health data flows and interconnects RM 310 / Marble	Behavior Tracking & Time Tracking Modules RM 312 / Owl		
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	4	Keynote Session: Justin Brockie Session Title: Opening Welcome and Plenary Room: 201 / Birch								
Remember we have more sessions for Tuesday on page 1										
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	5	Therap for Families RM 215 / Topaz	Person-Centered Planning: Quality Assurance - Goals and Plans A look into reporting and Business Intelligence for ISP Programs, Case Notes, Individual Plans and more. RM 301 / Amber	Waiver Enrollment How to use Therap's highly flexible module to track waiver enrollments RM 303 / Cardinal	Mobile Data & Staff Accountability: ISP Programs, MAR, and Password Resets, EVV RM 305 / Eagle	How do I do that again? Commonly asked questions of new providers: Individuals RM 307 / Granite	Medication Administration Records - Part 1: Medication History & live drug database to produce a fully functioning eMAR. RM 309 / Limestone	Personal Finance Module Tracking & Reporting Individual's Finances. Rep-Payee benefits. RM 311 / Meadowlark		
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	6	Introduction to Billing: What are your options? RM 216 / Tulip	Person-Centered Planning: Quality Assurance - Incidents and Communication A look into reporting and Business Intelligence for GERs, T-Logs and more. RM 302 / Bluebird	Eligibility How to use Therap's Eligibility Module to capture and report on individual's eligibility status RM 304 / Dove	Information & Referral Module How to use the I&R Module to track and monitor future or pending service recipients RM 306 / Falcon	Staff Turnover: Using Therap data to manage staff retention RM 308 / Hummingbird	Medication Administration Records Part 2: Medication History & live drug database: Recording and Reporting Data RM 309 / Limestone	Data In & Data Out: Comparison of T-Log, ISP, & Case Note Data RM 312 / Owl		
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	7	How Therap Helps Supervisors RM 215 / Topaz	Person-Centered Planning: Training Your Staff - Large Scale Training Tools A look at Therap's many training tools and aids for person-centered documentation training, including mobile based training tools. RM 301 / Amber	Assessment & Screening How to use Therap's Assessment & Screening module to have state wide consistent assessment tools RM 303 / Cardinal	Charting the LifeCourse A High level overview of this person-centered planning tool RM 305 / Eagle	Versatility of the Individual Plan Module: Learn how to capture Assessments, Surveys, Plans of Care & more RM 307 / Granite	Advanced Medication Histories: Discuss more complex examples in medication histories: Insulin tracking, titration, etc. RM 310 / Marble	Exploring Different ways to Capture Time in Therap RM 311 / Meadowlark		

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 1 of 2 for Day 2 - 2/8/2023, Wednesday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) Please note your time zone.	Session	Quality Assurance	User Presentations	Elevate Your Training	Scheduling / EVV	Person-Centeredness	Data-Driven Decision Making	Billing	More day 2 sessions on page 4. These are only the half of our sessions for day 2, make sure you check out the next page for more Wednesday sessions on Case Management, Module Training, Workshops and more!
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!							
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message Join us for a brief opening session - Day 1 highlights! Room: 201 / Birch							
Remember we have more sessions for Wednesday on page 2									
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	8	Workshop Reviewing your Data in Excel - Part 1 Exporting, Conditional Formatting, Creating Graphs, Using Filters and Pivot Tables RM 314 / Quail	Therap Global Panel 1: Experiences Improving Services with Online Documentation RM 204 / Emerald	Exploring Therap's Training Suite and Support Resources RM 206 / Goldenrod	Troubleshooting Scheduling/EVV RM 208 / Lily	Workshop Person-Centered Planning - Part 1: Philosophy and Discovery Tools - Personal Focus Worksheet & Charting the LifeCourse RM 209 / Maple	The importance of Data Literacy - Creating a culture that encourages data-driven decision making RM 212 / Quartz	How the Billing Module simplifies Rate Adjustments RM 214 / Sunflower	
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	9	Workshop Reviewing your Data in Excel - Part 2 Merging Columns, Trend Analysis, and Using Charts & Slicers, Intermediate Level RM 314 / Quail	Tailoring Casenotes: A Way To Go Paperless RM 203 / Daisy	Help! Navigating Therap's Training and Support Resources RM 205 / Fir	Developing a Quality Assurance Process for Scheduling / EVV. RM 207 / Hemlock	Workshop Person-Centered Planning - Part 2: ISP Agenda & Individual Support Plan RM 209 / Maple	Data in Therap - an Overview of Therap's options for Accessing Data and Reporting Capabilities RM 211 / Pine	Billing Round Table RM 213 / Rock	
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	10	Meeting your state's training requirements using Therap's TMS module RM 202 / Cactus	QA and Therap Billing RM 204 / Emerald	Training Tools throughout your Career Path RM 206 / Goldenrod	Scheduling & EVV: Schedule Management, Communication and Check-in RM 208 / Lily	Operationalizing Person - Centeredness: Putting Person-Centered Principles into Practice RM 210 / Oak	Therap's Business Intelligence - an overview of Therap's BI platform RM 212 / Quartz	Hidden Gems of the Billing Module RM 214 / Sunflower	
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	11	Keynote Session: Richard Robbins Session Title: Introduction to Therap Connect Room: 201 / Birch							
Remember we have more sessions for Wednesday on page 2									
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	12	Compliance & QA: Making a Therap Audit Plan for your Agency RM 314 / Quail	GER Secure Video Streaming Attachments RM 203 / Daisy	Brainstorming Training Tools Discussion on current use case and what is needed for the future RM 205 / Fir	Scheduling & EVV in Sandata Aggregator States RM 207 / Hemlock	Person-Centered: From Planning to Quality Life Outcomes - Aligning Your Documentation with Person-Centered Frameworks to Produce Outcomes RM 209 / Maple	Data-Driven Outcomes (DDO) - Using Therap's DDO tool to assess outcome achievement across all levels of your organization RM 211 / Pine	Therap Case Note Module for Coordination, Compliance, Clinical Documentation & Billing RM 213 / Rock	
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	13	QA on the Frontline: What I need to do at the end of the day RM 202 / Cactus	Therap Connect System Demonstration Join Justin Brockie for a walk through of the new Therap Connect application and mobile app RM 204 / Emerald	Deep Dive into Therap Module Simulators: Hands On Training Tools RM 206 / Goldenrod	Scheduling & EVV in Tellus Aggregator States RM 208 / Lily	Person-Centered: Developing a Quality Individual Plan RM 210 / Oak	Therap's Business Intelligence - Review of existing dashboards RM 212 / Quartz	Capturing Revenue: Using the Billing Audit Guide RM 214 / Sunflower	
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	14	The New ISP Data Dashboard: Auditing ISP Data at a Glance RM 314 / Quail	Financial Tracking for Representative Payee Agencies: A Journey From All Paper to All Digital RM 203 / Daisy	MAR Training Tools Implementation from Start to Finish RM 205 / Fir	Scheduling & EVV in North Carolina RM 207 / Hemlock	Person-Centered Practice and Quality Assurance: Utilizing Therap's Reporting to Measure Key Performance Indicators RM 209 / Maple	Therap's Business Intelligence - coming updates (new dashboards, updates to existing dashboards, and Advanced Analytics) RM 211 / Pine	Billing: Therap's solution to managing different types of payers RM 213 / Rock	

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 2 of 2 for Day 2 - 2/8/2023, Wednesday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) Please note your time zone.	Session	Therap for New & Prospective Users	Multi State Providers	States / Counties / Oversight	Case Management	Building Your Therap Tool Kit	Nursing / Health	Modules		
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!								
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message				Join us for a brief opening session - Day 1 highlights! Room: 201 / Birch				
Remember we have more sessions for Wednesday on page 1										
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	8	Value of Using Billing in a State Which Does Not Have Electronic Claims Submission RM 216 / Tulip	EVV Compliance: Where to Document - Checking In and Out Join us to learn about Therap's Scheduling/EVV module, including connections to documentation and billing. RM 302 / Bluebird	Case Note Templates - Part 1 How to build a case note template to bring consistency to case notes RM 303 / Cardinal	Level of Care How to use Therap's Level of Care Module to document LOC for individuals RM 306 / Falcon	What's in your Therap Basic - Modules that are available but may not be used RM 308 / Hummingbird	Controlled Medication Counts in Therap RM 310 / Marble	Workshop ISP Program Writing & QA - Part 1 ISP Program Writing, Naming Conventions, Structure, Scoring Methods, etc. RM 311 / Meadowlark	More day 2 sessions on page 3. These are only the half of our sessions for day 2, make sure you check out the previous page for more Wednesday sessions on User Presentation, Employment, Scheduling/ EVV, Billing and more!	
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	9	How Therap Can Help with Medication and Health Management RM 215 / Topaz	EVV Compliance: Working with Your Aggregator A discussion on EVV information in Therap and how to navigate your aggregator. RM 301 / Amber	Case Note Templates - Part 2 The use of Questionnaires and formatting to gather data through case notes RM 303 / Cardinal	Assessment & Screening How to use Therap's Assessment & Screening module to have consistent assessment tools RM 305 / Eagle	What to put in your Tool Kit: Going Live with Therap: Implementation Plan, Samples of Policies & much more RM 307 / Granite	MAR Reporting for Quality Assurance RM 309 / Limestone	Workshop ISP Program Writing & QA - Part 2 Review all ISP Data Reporting options. Searching & Exporting to Excel, Pivot Tables for missing data RM 311 / Meadowlark		
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	10	How Therap Can Assist Direct Support Professionals with Documentation Requirements RM 216 / Tulip	EVV Compliance: Troubleshooting Common Pitfalls Join us to discuss how to navigate common pitfalls in implementation of the Scheduling/EVV module. RM 302 / Bluebird	Information & Referral Module How to use the I&R Module to track and monitor future or pending service recipients RM 304 / Dove	Quality Assurance How to use Therap to manage and supervise a remote workforce RM 306 / Falcon	Tool Kit Resources: Provider Support pages, State pages, Live Help/My Issues, User Guides, BaseCamp, T-Speak Terms RM 308 / Hummingbird	Online Health Assessment & History The eCHAT & Health Passport for overall acuity levels and Care Plan recommendations RM 310 / Marble	The Individual Plan: Planning and documenting individual supports RM 312 / Owl		
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	11	Keynote Session: Richard Robbins				Session Title: Introduction to Therap Connect Room: 201 / Birch				
Remember we have more sessions for Wednesday on page 1										
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	12	How Therap Can Benefit Home Care Services RM 215 / Topaz	Provider Administrator: Roles and Responsibilities Join us to discuss Provider Admin responsibilities from both an Oversight and Provider level account perspective RM 301 / Amber	Therap in ICFs A panel discussion on how providers across the US use Therap in ICFs RM 303 / Cardinal	Eligibility How to use Therap's Eligibility Module to capture and report on individual's eligibility status RM 305 / Eagle	Tool Kit: Top Reports to keep in your Tool Kit RM 307 / Granite	Health Tracking and looking at the Business Intelligence Data Dashboard for Data-Driven Decision Making RM 309 / Limestone	Workshop Case Note Templates - Part 1 How to build a case note template to bring consistency to case notes RM 312 / Owl		
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	13	Therap for School Settings RM 216 / Tulip	Provider Administrator: Oversight and Provider Accounts A look at administrative functionality from both an Oversight and Provider level account perspective RM 302 / Bluebird	EVV for Alaska RM 304 / Dove	Individual Plan Templates How to build a plan template to bring consistency to provider plans RM 306 / Falcon	Tool Kit: A Crosswalk Tool for Documents RM 308 / Hummingbird	The Health Screening Module: Age based health screening recommendations RM 310 / Marble	Workshop Case Note Templates - Part 2 The use of Questionnaires and formatting to gather data through case notes RM 312 / Owl		
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	14	Individual Demographic Form The foundation of your database - A deep dive into the "IDF". RM 215 / Topaz	Provider Administrator: Tips and Tricks Are your accounts in tip top shape? Are you making the most out of your account features? Join us to learn tips and tricks for provider admins at both the Oversight and Provider account levels RM 301 / Amber	I&R Module for Complaints How one state uses Therap's I&R Module to track complaints against providers RM 303 / Cardinal	Level of Care How to use Therap's Level of Care Module to document LOC for individuals RM 305 / Eagle	Cool Tools in Therap: Global Template Library, Module Search, Activity Tracking & more RM 307 / Granite	Medication Review and Physician's Order Forms: How to generate a clinician's review list RM 309 / Limestone	Versatility of the Priority List: Review what different information can be captured with this versatile module RM 311 / Meadowlark		

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 1 of 2 for Day 3 - 2/9/2023, Thursday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) Please note your time zone.	Session	Quality Assurance	State Focused	Elevate Your Training	Scheduling / EVV	Miscellaneous	Miscellaneous	Billing	More day 3 sessions on page 6. These are only the half of our sessions for day 3, make sure you check out the next page for more Tuesday sessions on Case Management, Module Training, Workshops and more!
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!							
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message Join us for a brief opening session - Day 2 highlights! Room: 201 / Birch							
Remember we have more sessions for Thursday on page 2									
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	15	Where is that in Therap? Creating a crosswalk or table of contents for your agency RM 202 / Cactus	Therap in New York: User Discussion RM 204 / Emerald	Exploring Therap's Training Suite and Support Resources RM 206 / Goldenrod	Scheduling & EVV for HHA in Alabama & New Jersey RM 208 / Lily	A Deep Dive into ISP Scoring Methods RM 210 / Oak	Working in Excel: Tips and Tricks RM 212 / Quartz	Reporting: Billing data, Accounting Reports, and Billing BI Dashboard RM 214 / Sunflower	
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	16	Creating Monitoring Tools for Case Management Supervisors RM 314 / Quail	Certified Trainer Session RM 203 / Daisy	Training Management System (TMS) - Part 1 How to Track Staff Training in Therap RM 205 / Fir	The EVV BI Dashboard RM 207 / Hemlock	Understanding Super Roles / Privileges / Caseloads & Profiles RM 209 / Maple	Mobile Applications (iOS, Android): T-Logs, MAR, ISP Data, EVV, and Password Reset RM 211 / Pine	Unit Calculation Rules: Variations for EVV, Case Notes, and ISP Data RM 213 / Rock	
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	17	Using Business Intelligence to Enhance Quality Assurance RM 202 / Cactus	Colorado User Discussion - Bring your questions and network with other agencies RM 204 / Emerald	Training Management System (TMS) - Part 2 How to Manage your Training Schedule, Managers, Training Instructors and More RM 205 / Fir	Scheduling/EVV for non EVV services: Staff schedules, program schedules, calendar RM 208 / Lily	Health Information Exchange: The mobilization of health care information electronically RM 210 / Oak	Small Provider User Group RM 212 / Quartz	ICF Billing in Therap: Overview of the process & methodology RM 214 / Sunflower	
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	18	Keynote Session: Beverly Buscemi Session Title: Benefits of Implementing Therap as a Statewide System Room: 201 / Birch							
Remember we have more sessions for Thursday on page 2									
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	19	Advanced Excel RM 314 / Quail	MN Providers Individual Plan Templates / Questionnaires Replacing Custom Forms for 24SD & Assisted Living Facilities RM 203 / Daisy	So, you think you know Therap? Extreme Edition Test your Therap knowledge to win prizes! RM 205 / Fir	Scheduling/EVV Offline Options: How can staff collect EVV data without internet/cell service? RM 207 / Hemlock	Importance of Release Notes: Disseminating Pertinent Information to your agency's users RM 209 / Maple	Supervisory Monitoring through Reports with Excel Tips & Tricks RM 211 / Pine	Claim Troubleshooting Adjustments, Denials, and Resubmission RM 213 / Rock	
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	20	Aligning Data Collection with your Organizational Mission: Quality Information as well as Quantity. RM 202 / Cactus	The Auditors Are Coming! Tips & Tricks for working with auditors in New Jersey RM 204 / Emerald	Increasing Staff Retention RM 206 / Goldenrod	Scheduling/EVV Reports Workflow for Schedule Admins reviewing EVV data prior to billing RM 208 / Lily	Emergency Preparedness / Disaster Planning with Therap RM 210 / Oak	Did you know? ...tips while navigating through the Therap software. RM 212 / Quartz	Billing for Non-Finance RM 214 / Sunflower	
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	21	Accountability 101 Using Therap's Activity Tracking Module to monitor User movement within the system. RM 314 / Quail	Oregon User Discussion - Bring your questions and network with other agencies RM 203 / Daisy	Behavior Plans Training Tools Implementation from Start to Finish RM 205 / Fir	EVV Quality Assurance Best Practices Before Visit, After Visit, and the Aggregator RM 207 / Hemlock	Becoming a Therap Certified Trainer: A Discussion on the Process and Expectations RM 209 / Maple	New Provider Admins to Existing Therap Accounts Where to Find Support and What You Need to Know RM 211 / Pine	Billing from EVV Data RM 213 / Rock	

February 7-8-9, 2023

Preliminary Schedule (Times and Sessions are subject to change and/or cancellation.) - as of 02/02/2023

Page 2 of 2 for Day 3 - 2/9/2023, Thursday

Time (ALL TIMES EASTERN IF NOT NOTED OTHERWISE) <small>Please note your time zone.</small>	Session	Therap for New & Prospective Users	Multi State Providers	States / Counties / Oversight	Case Management	Miscellaneous	Nursing / Health	Modules		
10:00am EST		Therap Conference Center DOORS OPEN. Login Early! Visit the Exhibit Hall. Test your Therap knowledge in the Game Hall. Enter the Scavenger Hunt & WIN PRIZES!								
10:45am - 10:55am ET 09:45am - 09:55am CT 08:45am - 08:55am MT 07:45am - 07:55am PT (10 min)		Daily Opening Message				Join us for a brief opening session - Day 2 highlights! Room: 201 / Birch				
Remember we have more sessions for Thursday on page 1										More day 3 sessions on page 5. These are only the half of our sessions for day 3, make sure you check out the previous page for more Tuesday sessions on User Presentation, Employment, Scheduling/ EVV, Billing and more!
11:00am - 11:40am ET 08:00am - 08:40am PT (40 min)	15	For New Therap Admins: What You Need to Know in Your New Role RM 216 / Tulip	Health and Wellness: Where to Document - Health Tracking A look at modules for documentation of health and wellness needs, including Health Tracking, Health Screening, Care Plans and more. RM 302 / Bluebird	EVV for Tennessee RM 304 / Dove	Statewide Case Management Using Therap to meet monitoring mandate RM 306 / Falcon	Therap Global Panel 2: Experiences Improving Services with Online Documentation RM 308 / Hummingbird	Care Plan Module Protocols & Directives - Extended uses of Care Plans RM 310 / Marble	GER Secure Video Streaming Attachments RM 312 / Owl		
11:50am - 12:30pm ET 08:50am - 09:30am PT (40 min)	16	Keys to a Successful Implementation RM 215 / Topaz	Health and Wellness: Where to Document - Medications A look at modules for documentation of medications, including MAR, Pharmacy Interface and Medication Histories RM 301 / Amber	Implementing Charting the Lifecourse Statewide - Part 1 What it can do for Person Centered Planning RM 303 / Cardinal	Statewide Case Management You can access three document storage areas. How do you use them effectively? RM 305 / Eagle	Provider Administration Tools: Implementing Additional Security Features and Processes for Remote Monitoring RM 307 / Granite	Quality Assurance of Health Documentation for Nursing RM 309 / Limestone	Introduction to Therap Connect - Replay & Q&A (90 min session) RM 311 / Meadowlark		
12:40pm - 01:20pm ET 09:40am - 10:20am PT (40 min)	17	Mapping of the Individual Demographic Form: Review of which data fields in the IDF map are over to other modules RM 216 / Tulip	Health and Wellness: Troubleshooting Common Pitfalls Join us to discuss how to navigate common pitfalls in implementation of health and wellness documentation RM 302 / Bluebird	CtLC Statewide Implementation - Part 2 Q&A RM 303 / Cardinal	General Event Reports: How to use the tools within the GER module to get better incident report data RM 306 / Falcon	Staff Communication Tools: SComm, Splash Messages, Sign-up Agreements RM 308 / Hummingbird	Pharmacy Interface: A Detailed Overview RM 310 / Marble	Early Intervention Tools, Reviewing Case Notes RM 312 / Owl		
1:30pm - 2:30pm ET 10:30am - 11:30am PT (60 min)	18	Keynote Session: Beverly Buscemi				Session Title: Benefits of Implementing Therap as a Statewide System Room: 201 / Birch				
Remember we have more sessions for Thursday on page 1										
02:40pm - 03:20pm ET 11:40am - 12:20pm PT (40 min)	19	Intro to Quality Assurance in Therap: Considerations when using EHRs RM 215 / Topaz	Health and Wellness: Quality Assurance - Health Tracking A look into reporting and Business Intelligence for Health Tracking, Health Screening, Care Plans and more RM 301 / Amber	The Individual Home Page Where Key Documents Converge RM 303 / Cardinal	Assigned Report Library Use the capability of assigned reports to ensure CMs have the data they need RM 305 / Eagle	Tracking Trends and Monitoring Incident Reports through the GER Event and Management Summary Reports -for Supervisors and Administrators RM 307 / Granite	Case Notes and Assessments for Nursing: Templates, Questionnaires & Billing RM 309 / Limestone	Using the Calendar and Scheduling Modules for Employee Training Times and Agency Events RM 311 / Meadowlark		
03:30pm - 04:10pm ET 12:30pm - 01:10pm PT (40 min)	20	Staff Rollout for Small Providers: Tips and Tricks on Training Your Staff RM 216 / Tulip	Health and Wellness: Quality Assurance - Medications A look into reporting and Business Intelligence for MAR, Pharmacy Interface and Medication Histories. RM 302 / Bluebird	State User Group An opportunity for our state contract customers to connect RM 304 / Dove	Therap Connect System Demonstration Join Justin Brockie for a walk through of the new Therap Connect application and mobile app RM 306 / Falcon	ISP Program vs. Case Notes vs. Time Tracking: Compare and Contrast Options RM 308 / Hummingbird	New and Next: Feature Enhancements for Health Tracking RM 310 / Marble	Therap Calendar, Individual Home Page and Dashboard RM 312 / Owl		
04:20pm - 05:00pm ET 01:20pm - 02:00pm PT (40 min)	21	Self-Advocate's Perspective Using Therap RM 215 / Topaz	Health and Wellness: Training Your Staff - Large Scale Training Tools A look at Therap's many training tools and aids for health and wellness documentation training, including mobile based training tools RM 301 / Amber	Unified or Not Unified? The synced IDF and unified IHP capabilities are crucial to moving closer to a more consistent data set RM 303 / Cardinal	State CM Group An opportunity for our state contract CMs to connect RM 305 / Eagle	Building your Therap Filing Cabinet: Using Document Storage for a Remote Work Force: Create Categories & Monitor for Expiry. Review of modules with Document Storage capabilities. RM 307 / Granite	Nursing User Group QA: Ask the Expert RM 309 / Limestone	Struggling with Implementation Overcoming roadblocks RM 311 / Meadowlark		